

## **Picking speed increased by 50 percent**

### **EPG's LFS warehouse management system optimises warehouse management at Dubai-based interior designer Marina Home Interiors**

**Marina Home Interiors is an exclusive interior designer based in Dubai that has been using the Ehrhardt Partner Group's (EPG) warehouse management system LFS since 2016. As the retailer's key figures indicate, the system has proven its worth over the last five years and has delivered huge, lasting improvements. According to the company, picking speed has increased by 50 percent while inventory accuracy is now 99.9 percent. The error rate has also fallen by 90 percent and storage bin distribution has improved by more than 70 percent.**

In 2016, Marina Home Interiors was faced with the challenge of finding an efficient and cost-effective solution that could handle its rapidly growing volume of stock. The company needed a solution that could quickly locate all of the products at its central warehouse in Dubai and that could also handle the issues they were facing with more than 20,000 pallet spaces. The warehouse employs 30 logistics staff and features a consignment tracking system, areas for incoming and outgoing goods and a workshop.

EPG's LFS warehouse management system has been able to meet all of Marina Home Interior's requirements, generating crucial added value for the company – just as it does for EPG's more than 1,500 customers around the world. Marina Home Interiors chose EPG's LFS warehouse management system mainly due to the fact that it is an efficient system with a proven track record in retail but also because it is easy to use with its user-friendly interface and multi-language capability," explains James Xavier, Internal Auditor at Marina Home Interiors.

The retailer's logistics teams received training at EPG's Logistics Solutions Centre in Dubai before the LFS warehouse management system went live at Marina Home Interiors. "There is not much need for technical support because the LFS warehouse management system is so stable, which is the best thing about the EPG product. But if we do need help, we can rely on getting fast and competent support from EPG," explains Xavier.

Marina Home Interiors is a family business founded in 1997 that specialises in contemporary industrial and vintage furniture and accessories in strictly limited quantities. The interior designer sources products from more than 20 countries on four continents. Each year, more than 600 containers arrive at the company's approximately 100,000m<sup>2</sup> central warehouse in Dubai, supplying retail customers in the United Arab Emirates and providing a one-stop fulfilment centre for the company's showrooms throughout the Middle East, North Africa and Pakistan. Marina Home Interiors showrooms can be found in Dubai, Abu Dhabi, Sharjah (UAE), Bahrain, Oman, Saudi Arabia, Qatar, Egypt and Pakistan. The company also works with franchisees and provides home and office design services.

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## **EPG – Smarter Connected Logistics**

EPG is a leading international provider of a comprehensive Supply Chain Execution Suite (EPG ONE™) and employs 700 people at 19 locations worldwide. The Group supplies its more than 1,500 customers with WMS, WCS, WFM, TMS and voice solutions to optimise logistics processes – from manual to fully automated logistics environments. EPG solutions cover the entire supply chain, from warehouse and road to ground and cargo handling solutions at airports. EPG's comprehensive portfolio of solutions is complemented by logistics consulting, cloud services, managed services, and logistics training courses at the company's own academy.

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