

# EPG ONE™

# INTERNATIONAL SHIPPING SYSTEM (ISS)

Multi-carrier parcel management system – manage shipping efficiently

## EPG ONE™ International Shipping System

- ✓ Centralized web platform
- ✓ National and international shipping with interfaces to over 250 carriers
- ✓ Automated generation of shipping and return labels
- ✓ Multi-client capability
- ✓ Simple integration via API or web platform
- ✓ Track and trace with delivery notification
- ✓ Business analytics and reports
- ✓ Up to 24/7 support

ISS is the multi-carrier shipping software for efficient parcel management. With its simple integration via API or web platform, this solution is the optimal addition to existing TMS, WMS, ERP or shop systems and offers access to more than 250 different carriers (CEP, forwarding agents, postal service providers) via a single interface. The multi-carrier strategy allows our customers to optimise their delivery experience, respond flexibly to the advantages and disadvantages of individual carriers and thus reduce their shipping costs.

## Save time and boost customer satisfaction

The diversification of shipping services, the active notification of recipients about the delivery status and a simple returns process help to ensure punctual and environmentally friendly shipping. Automated shipping processes mean faster deliveries, while transparent notifications enhance the delivery experience.

## Centrally hosted – Always up to date

ISS is our cloud-based shipping solution. We provide the required infrastructure in the data centre of EPG subsidiary EPX. In contrast to an on-premise solution, the system's centralized hosting allows our customers to benefit from regular updates in line with the latest service-provider requirements, continuous availability and the option of quickly switching to another service provider or adding new clients.

### Dispatch and returns

ISS facilitates national and international shipping with over 250 carriers. Senders can print large numbers of shipping and return labels with maximum performance and availability as part of a fully automated process via an API. Delivery data is transmitted automatically to the respective carrier via the interface. The labels are constantly updated to meet the requirements of the carrier. Additional information can be printed on the labels and it is also possible to create labels for multi-parcel shipments. The labels can be generated in ZPL II or PDF format.



### Track and trace

The delivery status can be communicated to the source system via an API and can be viewed in the ISS web platform. Thanks to automated tracking communication, the recipient can always view the current delivery status.

### Rate shopping

The ISS rate shopping function allows you to compare the tariffs of multiple shipping providers, helping you to find the best prices and services. In just a few clicks, you can compare the prices of different providers, such as UPS or DHL for a specific order and select the option that best meets your requirements. We receive your individual freight tariffs in a fully automated manner via the carrier's web services. This automated process means that tariff data no longer needs to be entered manually, saving you time and resources.

### Analysis and reporting

Shipping operations are tracked with precise information and this enables comprehensive visualizations of KPIs, which can be analysed in the dashboards of our Supply Chain Control Tower. The shipping and tracking data can be analysed to generate insights into carrier compliance.

## Benefits at a glance

- ✔ Address validation
- ✔ Switching and integrating carriers is quick and easy
- ✔ Reduced operating costs through private cloud solution (24/7 availability)
- ✔ Fully managed service by EPG including regular updates to meet latest service provider requirements