

EPG ONE™

WORKFORCE MANAGEMENT (WFM)

Demand-based employee scheduling



EPG ONE™ Workforce Management

- ✓ Demand-based scheduling of the available employees
- ✓ Consideration of individual qualifications and absences/holidays
- ✓ Employee app for submitting holiday and shift requests
- ✓ Cross-department transparency in employee scheduling
- ✓ Intra-day planning for short-term changes during the day

Personnel and resources – efficient scheduling and management

Do you actually schedule your required personnel based on the order volume? Do you know which employees with which qualifications are available? And do you also have an overview of the absences and holidays of your staff?

Workforce planning is one of the most complex tasks in the logistics industry, especially when order peaks are expected. For optimised workforce planning, WFM offers personal and operative information with different levels of detailing. Logistics specialists can use this information to generate staff and shift schedules much more quickly and to flexibly react to short-term operative changes. Each employee is assigned exactly the task for which they are qualified, because the qualification data are stored in WFM. Compliance with the legal working hours restrictions is also taken into account. Idle times or overexertion of staff are avoided and staff schedulers can use the time saved in workforce management for other tasks.



Employee scheduling

The processing time for a task or process step is included in the calculation for determining the optimum required capacities. Based on stored contractual regulations, framework shift schedules and employee qualifications, our solution identifies the suitable employees and dynamically visualises their availability.

Transparent and demand-based

WFM shows you the current utilisation of your human resources. Long-term planning as well as daily scheduling can be aligned with the order volume. Calculations for the future can be derived easily and you can achieve reliable planning at process, work area and task level. With the WFM mobile app, your employees can view the current schedule status and interact with the personnel schedulers. WFM therefore allows for cost-efficient scheduling and comprehensive workforce management, and as a communication platform also promotes motivation and transparent exchange with the employees.

Process monitoring in real time

WFM monitors your order volume and your human resources – transparent, clearly structured and always up-to-date. It models the entire order and segments it into the required process steps in each case, such as picking, packing and shipping. With the individualisation options, WFM can additionally take your individual process requirements into account.



Advantages at a glance

- ✓ Improved employee communication and motivation
- ✓ Improved delivery service level
- ✓ Automatic process identification
- ✓ Increased shift schedule efficiency
- ✓ Real-time monitoring also on mobile devices
- ✓ Early detection of critical situations



WFM has been validated as a resource planning software by the Fraunhofer Institute for Material Flow and Logistics.