

EPG ONE™

WORKFORCE MANAGEMENT (WFM)

Demand-oriented employee scheduling



EPG ONE™ Workforce Management

- ✓ Demand-oriented planning of available employees
- ✓ Consideration of individual qualifications and absences or holidays
- ✓ Employee app for the request of holiday and shift requests
- ✓ Cross-departmental transparency in personnel scheduling
- ✓ Intra-day planning for short-term changes during the course of the day

Efficient planning and control of personnel and resources

Do you actually plan your personnel requirements depending on the order volume? Do you know which employees with which qualifications are available? And do you also keep an eye on the absences and holidays of your personnel?

One of the most complex tasks in the logistics industry is personnel scheduling – especially when potential order peaks are to be expected. With WFM, both personnel and operational information is available in various degrees of detail for optimised personnel scheduling. Using this data, logisticians can create personnel and shift schedules much more quickly and react flexibly to short-term, operational changes. All employees receive exactly the task they are qualified for because the qualification data is stored in WFM. Compliance with the statutory working hours is also taken into account. Idle time or overwork of employees is avoided and personnel planners can use the time saved in personnel scheduling for other tasks.



Personnel scheduling

For optimal determination of the required capacities, the processing time of a task or process step is included in the calculation. On the basis of stored contractual regulations, framework shift schedules and employee qualifications, our solution determines the available employees and dynamically visualises their availability.

Transparent and demanaoriented

WFM shows you the current utilisation of your personnel resources – both long-term planning and daily scheduling can be compared with the order volume. Calculations for the future can be easily derived and you gain planning security on a process, work area and task level. With the help of the mobile solution WFM mobile, your employees can view the current planning status and interact with the personnel planners. WFM thus enables cost-efficient resource planning and comprehensive workforce management. This creates decisive competitive advantages.



Process Monitoring in real time

WFM takes over the monitoring of your order volume and your personnel resources – transparent, clearly arranged and always up-to-date. It models the entire order and segments it into the necessary process steps, such as picking, packing and shipping. Your individual process requirements can also be taken into account thanks to the customisation options within WFM.



The benefits at a glance

- ✓ Increase in the delivery service level
- ✓ Automated process determination
- ✓ Increased rota efficiency
- ✓ Real-time monitoring on mobile devices too
- ✓ Early detection of critical situations



WFM ist validated as resource planning software by Fraunhofer Institute for Material Flow and Logistics IML.